

# Preventice Solutions Response to COVID-19

2020-03-16

**Minneapolis** – Over the past few weeks, it has become clear that the world is facing an unprecedented hurdle. Like you, we are deeply concerned and want to do what we can to help keep our communities, and the healthcare providers and patients we serve safe and healthy.

Our priority is to protect our Preventice representatives, while ensuring patients can access the remote services and technologies they need. As a provider of remote cardiac monitoring technologies and services, this includes mitigating potential risks to product supplies, managing our capacity and expanding our remote support teams so that we can continue to meet the needs of our customers.

We are committed to maintaining a secure and healthy workplace for our Preventice representatives and helping our customers to do the same. As such, we are closely monitoring the ongoing COVID-19 coronavirus outbreak according to the guidelines and recommendations of the CDC (Centers for Disease Control and Prevention). We want to share with you the actions we are taking to help protect our staff, our customers and the patients we both serve. We have advised our Preventice representatives to follow the public health authorities' guidance regarding hygiene and personal travel, and we have reinforced existing policy encouraging representatives who exhibit flu-like symptoms to stay home and consult with a medical professional. We have encouraged our Preventice representatives to leverage technology. When in-person support is required, we are supporting customers and patients and carefully following hospital protocols.

We will continue to closely monitor the situation and take actions necessary to help keep our Preventice representatives and customers safe while providing the products and services needed to timely identify and accurately diagnose cardiac arrhythmias and improve patient care. It will take time to manage through and fully recover from this unprecedented challenge and complex situation.

On behalf of the strong and determined Preventice team, I want to

reiterate that our customers are the heart of our company, and we will continue to follow the guidance of local health authorities and remain deeply committed to the safety of our customers, teams, and communities.

We thank you for your support and your loyalty and will continue to keep you updated through this dynamic situation.